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**NET  
ZERO  
CITIES**  
EU MISSION PLATFORM  
CLIMATE DIGITAL AND SMART CITIES

# ENERGY4ALL WORKSHOP

**Workshop for the new Energy Citizen Service Centre –  
Municipality of Trikala**



The project has received funding through NetZeroCities from the European Union's Horizon 2020 research and innovation programme under the grant agreement No 101121530 – Subgrant – PCP3 – Trikala – 24-26



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# WELCOME SPEECH BY THE MAYOR OF TRIKALA, MR. NIKOS SAKKAS

Aiming to make Trikala a model sustainable city, the Mayor of Trikala, Mr. Nikos Sakkas, presented the new Citizen Service Centre for Energy Issues – an innovative initiative designed to support citizens in receiving personalized information and guidance on energy matters. As he emphasized, “we are united by a common goal – a more sustainable future.” The Energy Citizen Service Centre will serve as a key point for information, guidance, and cooperation, strengthening the collective effort toward a city that respects the environment and the quality of life for everyone.



**NIKOS SAKKAS**  
**MAYOR OF TRIKALA**

The Energy Citizen Service Centre  
and the vision of a Sustainable,  
Climate-Neutral, and Smart City






**NIKOS SAKKAS**  
**MAYOR OF TRIKALA**

The Mayor of Trikala, Mr. Nikos Sakkas, emphasized that this initiative is part of the Municipality's broader vision to make Trikala a model city of sustainability and resilience, through the Energy4All program — a scheme that brings together the local authority, the community, institutions, and the business sector.

His remarks highlighted the participatory philosophy that underpins the program: the success of the energy transition depends on the collaboration of all — the Municipality, businesses, households, and every citizen. The Energy Citizen Service Centre will therefore act as a contact and guidance point, where residents of Trikala can receive information on energy efficiency, subsidy programs, renewable energy sources, and opportunities to take part in community initiatives.







The Energy Citizen Service Office is not just a new municipal service; it is a tool for informing, supporting, and engaging citizens in the pursuit of climate neutrality. The transition to a climate-neutral future is a social contract — a collective effort toward cleaner air, sustainable mobility, and energy savings for everyone.



“Step by step, we are moving toward transforming Trikala into a model city that respects the environment, promotes sustainability, and enhances the quality of life for its residents. We are united by a common goal for a more sustainable future, and citizen participation is essential for the success of this effort,” stated the Mayor of Trikala.





# PRESENTATION OF THE ENERGY4ALL PROGRAM

Ms. Konstantina Zachari, Special Associate of the Municipality of Trikala, presented the Energy4All program and explained the necessity of establishing the Energy Service Office for Citizens. Her speech focused on connecting the Municipality of Trikala with the European mission of 100 climate-neutral cities, within which the city takes an active role in transitioning toward more sustainable and “green” practices.

Ms. Zachari emphasized that energy-related issues concern not only the Municipality but also institutions and citizens, highlighting that this is a collective field of action.



**KONSTANTINA ZACHARI  
SPECIAL ASSOCIATE AT THE  
MUNICIPALITY OF TRIKALA**







» **KONSTANTINA ZACHARI**  
**SPECIAL ASSOCIATE OF THE**  
**MUNICIPALITY OF TRIKALA**

Ms. Zachari clarified that the Energy Service Office will not handle just administrative requests or documents, but will serve as a reference and guidance point, enabling citizens to stay informed and take timely advantage of energy-related opportunities.





A central point in Ms. Zachari's presentation was the importance of informing citizens. She emphasized that it is crucial for residents to know which programs and opportunities are available at any given time, such as home renovation initiatives, new electricity tariffs, or funding options for Renewable Energy Sources.

This is also the primary role of the Energy Service Office, as she noted: to provide citizens and businesses with direct and reliable information on all available energy programs. The Centre will not process administrative requests or documents, but will serve as a reference and guidance point, enabling citizens to stay informed and take timely advantage of energy-related opportunities.





# PRESENTATION OF INITIAL RESULTS OF THE NEEDS ASSESSMENT

In the next part of the workshop, Mr. John Tziouras, associate of ErgonCell, presented the data collected so far from the citizen awareness campaign conducted online. The presentation covered the progress and results of this digital campaign, which aims to disseminate information and engage citizens on energy-related issues and the new Energy Citizens' Service Office.



**JOHN TZIOURAS**  
**ASSOCIATE OF ERGONCELL**





# INTERACTIVE WORKSHOP

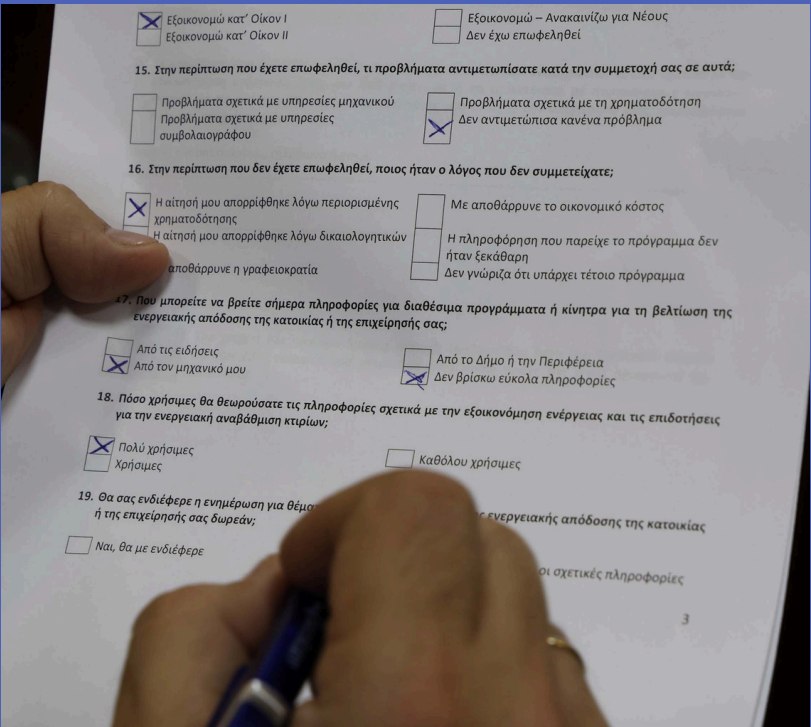
Following the presentation, a consultation workshop was held, giving participants the opportunity to express their views and suggestions regarding the services they would like the Energy Citizens' Service Office to offer.

This participatory process served as a practical step in shaping the ESO's final form, based on the needs and priorities of the citizens.





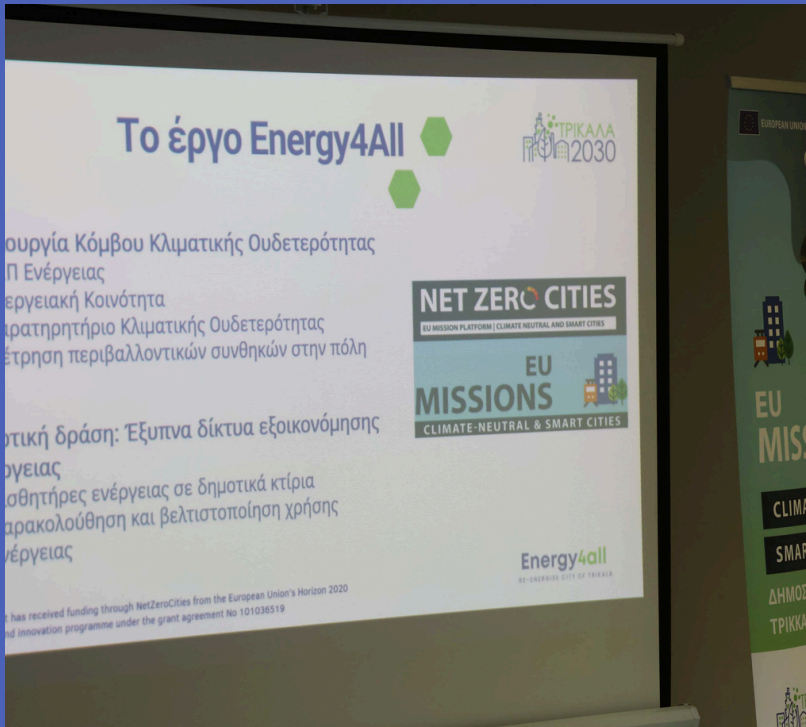
# SNAPSHOTS OF THE INTERACTIVE WORKSHOP



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# OUR TEAM



e-trikala



ErgonCell

Adapting your needs to the future  
of Industry 4.0



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# Energy4all

RENERGISE CITY OF TRIKALA



April 9, 2025



17:00-17:00



Gisemi Hub, Trikala



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